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## EXHIBIT C

1 000 IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF ILLINOIS 3 EASTERN DIVISION JAMES JIRAK and ROBERT PEDERSON,) on behalf of themselves and others similarly situated, 5 6 Plaintiffs, ) Index No. 07CV3626 7 vs. ABBOTT LABORATORIES, INC., 8 9 Defendant. 10 Tuesday, September 22, 2009 New York, New York 11 Time: 10:37 a.m. 12 Videotaped deposition of NICOLE MENE 13 14 GUERRERA, taken by Defendant, pursuant to notice, 15 held at the offices of Jones Day, 222 East 41st Street, New York, New York, on Tuesday, September 16 22, 2009 at 10:37 a.m. before Josephine H. Fassett, 17 a Registered Professional Reporter and Notary Public 18 of the State of New York. 19 20 21 22 23 24 25

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14
    ALSO PRESENT:
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    CHAD ACKERMAN, Videographer
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1 Nicole Mene Guerrera antidepressant differ when you would sell it to 2 3 hospitals as compared to selling it to private 4 offices? 5 Α Yes. 6 Q Can you explain to me how? Well, hospital sales versus private 7 Α office sales are very different because when you're 8 9 in a hospital, you're speaking to pharmacy, you can 10 potentially be speaking to buyers in purchasing, because the hospital needs to purchase the 11 medication to prescribe it to their patients. In 12 13 this particular situation the inpatient ward, 14 because it was a very potent antidepressant for very 15 severely depressed people. 16 In the private office setting, you don't really have that sort of control, you're not 17 really discussing price point, no one's really 18 buying anything from you, it's different. You're 19 just discussing formulary status, clinical 20 advantages, it's more marketing, it's more 21 22 promotion.

When you say formulary status, what

It means a doctor is probably not

23

24

25

does that mean?

Α

- 1 Nicole Mene Guerrera
- 2 going to write the medication if it's not on a
- 3 preferred formulary. If it's off formulary, the
- 4 patient's not going to fill because they're not
- 5 going to be able to afford it, so it's just not
- 6 realistic. So it's very important that the
- 7 medications that you're trying to promote are
- 8 formulary status, they're on managed care, they're
- 9 on, you know, Blue Cross-Blue Shield, Oxford,
- 10 they're on, they're accepted on formularies.
- 11 Because if they're not, no one's going to be able to
- 12 go to a drug store and purchase it.
- 13 Q And when you say it's more marketing
- 14 and promotion what do you mean by that?
- 15 A Because when you walk into a private
- 16 office and you're speaking to physicians, you know,
- 17 you have a few minutes in between seeing patients
- 18 and you're really discussing the package insert.
- 19 You're discussing, you know, the absolute, you know,
- 20 legal, if you will, sort of speak, that the package
- 21 insert describes the medication, the
- 22 pharmacokinetics, the pharmacodynamics, what it does
- 23 for the body, what it does on the body, side
- 24 effects, dosing, et cetera. That is really what you
- 25 do versus talking about what it costs. So it's

- 1 Nicole Mene Guerrera
- 2 Q Yeah, in terms of how many visits?
- 3 A No.
- 4 Q Still tried to see 10?
- 5 A Correct.
- 6 Q How did you decide which doctors to
- 7 see?
- 8 A Well, Abbott Laboratories gave us a
- 9 computer and a call plan of all the doctors we were
- 10 supposed to see, it wasn't up to me who I saw, it
- 11 was up to them who I saw.
- 12 Q In a given day or over a given week?
- 13 A In a given month. I mean, you got a
- 14 call plan of doctors period. And we had a routing
- 15 system that we would take the doctors, divide them
- 16 up to four and do a four-week call cycle. I also
- 17 had two other partners I worked with. I called from
- 18 Jupiter -- I covered from Jupiter to Kendall. One
- 19 gentleman did Fort Lauderdale to Kendall and one
- 20 lady did Jupiter to Fort Lauderdale. So I did
- 21 everyone's geography. I was that third person.
- 22 Because the whole premise was repeating visiting
- 23 these doctors over and over and over again, so we
- 24 had to, the three of us had to sit down and work
- 25 accordingly on our routing schedules so we wouldn't

- 1 Nicole Mene Guerrera
- 2 A Anesthesia.
- 3 Q Why?
- 4 A I like selling in the hospital setting
- 5 much better than the private office setting. That's
- 6 what I'm doing now actually for Baxter, selling
- 7 anesthesia. I like reviewing cases. I like
- 8 learning about the surgeries. It's just more suited
- 9 for my personality. I felt like in the
- 10 pharmaceutical setting, the renal care setting, and
- 11 also what I did with the antibiotics, it was a very
- 12 canned selling setting. They told us what to say,
- 13 they told us how to say it, you know, these
- 14 marketing pieces you couldn't, you couldn't stray
- 15 from it, you couldn't use your own personality. You
- 16 know, I felt very, like I was in a box. Whereas
- 17 when I sell anesthesia -- now granted I sell several
- 18 different types of anesthesia, remember, for renal
- 19 care I sold one product, I can have a conversation
- 20 with the physician, I can learn from him about
- 21 different cases and different styles of prescribing
- 22 habits, it's just more interesting to me, I just
- 23 enjoy it better.
- Q Was there a type of representative in
- 25 Mr. DeMascoli's area that was a mirror

1	Nicole Mene Guerrera
2	develop current and future business potential, is
3	that correct, was that one of the expectations?
4	MR. DiCHIARA: Objection. The
5	document speaks for itself, but go ahead, you
6	can answer.
7	A What do you mean future business
8	potential? Well, as far as, we were not able to
9	find doctors, the doctors were given to us, that's
10	the only conflict I have with future business
11	potential. We were to take the doctors in our call
12	plan and hopefully, you know, get them to write a
13	script for Zemplar. We couldn't meet a nephrologist
14	at, you know, at the mall and add them to our call
15	plan. This is very outlined and detailed and
16	specific, we would only call on the doctors that
17	were given to us in our computer and our PDA.
18	Q And the goal once you're assigned a
19	nephrologist is to develop some type of strategy to
20	get that nephrologist to prescribe Zemplar tablets?
21	MR. DiCHIARA: Objection to the form.
22	Go ahead.
23	A I wouldn't say strategy but I
24	wouldn't use the word strategy, it was calling on
25	endocrinologists as well as nephrologists, building

- 1 Nicole Mene Guerrera
- 2 a relationship, learning their prescribing habits,
- 3 learning their, their patient population and
- 4 promoting and marketing Zemplar tablets to them,
- 5 which was an active form of vitamin D, and, you
- 6 know, giving them package inserts, some marketing
- 7 materials, clinical reprints and/or samples if so
- 8 they would like that.
- 9 Q How would you learn their prescribing
- 10 habits?
- 11 A We had printout data, data from some
- 12 pharmacies, but for the most part they would tell
- 13 us. They would just really be very honest and tell
- 14 us: I write that drug, I don't write that drug. We
- 15 had some documentation that was given to us from for
- 16 Abbott Labs. Abbott would retain this information
- 17 from, from pharmacies that would share that
- 18 information, because pharmacies don't have to. So
- 19 we had a little bit of an outline kind of thing, but
- 20 it was never exact, it was never definite, and a lot
- 21 of it really came from which, which formulary
- 22 accepted our products. Formulary status had, I'd
- 23 say, 98 percent to do with it. Most patients who
- 24 have renal failure or kidney failure are elderly, a
- 25 lot of them are on Medicaid/Medicare. I don't

	Nicole Mene Guerrera	
2	messages for your meetings with the doctors?	
3	A Core messages.	
4	Q Core messages?	
5	A Uh-hum.	
6	Q And what was a core message?	
7	A A core message was what our drug did	l
8	and how it could, you know, help the patients	
9	suffering from this disease.	
10	Q And how would you utilize that core	
11	message in your sales or promotion of the drugs?	
12	A We had marketing pieces with our cor	e
13	message on it, little dosing cards and some clinic	al
14	reprints, and depending on how the conversation we	nt
15	and what kind of time you got with the doctor,	
16	sometimes you get 30 seconds, sometimes you get 10	
17	minutes. You never really knew what kind of time,	
18	if any, you would get with the physician, so you	
19	kind of had it all prepared. Am I going to see hi	m
20	for 30 seconds in the hallway as he's running from	
21	room to room? Do I have my samples ready? You're	
22	prepared for all the different, you know, canned	
23	scripts that Abbott provided us for whatever time,	
24	sort of timeline we would receive with the	
25	physician, if any.	

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1
                     Nicole Mene Guerrera
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     to high prescribing physicians to maximize volume
 3
     and market share, do you agree that you did that?
                   Yes. I only called on high
 4
            Α
 5
     prescribing physicians versus Terry and Gabriel.
                   Did you help to decide which those --
 6
            Q
 7
     which were the high prescribing physicians or those
 8
     that would produce greater market share for Abbott
 9
     Laboratories?
10
            Α
                        That information was given to us.
11
                   In the next operational expectations
     regarding business processes it talked about how you
12
13
     assessed targets, developed strategic and tactical
     plans, and updated each trimester, did you do that?
14
15
            Α
                   I don't really understand what it
     means when it say updated each trimester, but.
16
                   Well, let's go to the first part of
17
            Q
18
     it.
                   Okay.
            Α
19
                   Did you assess targets and develop
20
     strategic and tactical plans?
21
            Α
                   Yes.
22
                   Did you develop routing schedules?
23
            Q
            Α
                   Yes.
24
                   Did you develop medical education
25
            Q
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1
                     Nicole Mene Guerrera
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            Α
                   Yes, I see that, okay, yes.
                   Do you know what that means?
 3
            Q
 4
                   I didn't implement strategies.
            Α
 5
            Q
                   Okay.
 6
                   I went to my key accounts but I didn't
            Α
 7
     decide what I was going to say, I was, I was told
 8
     what to say based on our medication that we sold to
     the physician in the disease state but I didn't
 9
10
     implement the strategies.
                   Okay. And during your career as a
11
     renal sales specialist during that year, did you
12
     supervise anyone?
13
                   No.
14
            Α
                   Did you develop any policies,
15
     company-wide policies for Abbott during that year?
16
            Α
                   No.
17
                   Did you develop any company-wide sales
18
     strategies for Abbott during that year?
19
            Α
                   No.
20
                   Did you develop any company-wide
21
     marketing strategies for Abbott during that year?
22
23
            Α
                   No.
24
            Q
                   Okay.
25
                   MR. DiCHIARA: That's all I have.
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